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**showerbuddy®**

Designed in  
New Zealand



All ShowerBuddy products are CE, TUV ISO9001 and TGA (Australian Government Department of Health and Ageing Therapeutic Goods Administration) certified.  
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**showerbuddy®**

Owners Manual

ShowerBuddy  
SB7e



#### INTENDED USAGE:

The Showerbuddy shower/commode chair is a medical device indicated for use by persons with limited mobility who are unable to stand, walk and/or sit independently. The device is specifically designed for individuals who require additional support and stability during washing, toileting and other hygienic activities. It is a class 1 medical device, which is intended to be used only as a seating option for toilet issues, showering and bathing. Its purpose is to help physically handicapped people during their hygienic activities. Any other use is prohibited.

#### INDICATIONS:

The device is specifically indicated for individuals who (because of the wide variety of possible health problems) are unable to stand and/or walk and so they need an assistance device to maintain some or all daily hygienic tasks.

#### CONTRADICTIONS:

This type of device must not be used by a disabled person alone. The user should always be accompanied by a caregiver or assistance person. The device is not recommended for persons with flaccid paralysis or other diseases that cause serious body control problems. Such persons require special wheelchairs designed for extra stability and support of the user's body. The need for this type of specialty wheelchair should be always estimated and indicated by a physician or a physical therapist.

**WARNING** - Included in this packaging and fitted to the showerbuddy chair are small parts, plastic wrap and polystyrene packing that could be dangerous to children under 5.

Keep children away from this device and do not let them play with any parts.



Be careful! Fingers or other body parts of a user and/or assistant can be trapped between the device's parts during folding, unfolding or adjusting of the device. Be extremely careful when adjusting the device. Observe the dimensions of gaps between the device's parts to avoid trapping your fingers or other body parts.

## Cleaning and Maintenance

It is recommended that your shower chair is serviced annually by your Showerbuddy Dealer or an authorised, competent service agent. In addition:

1. Regularly inspect all parts of the chair for defects. Any defective part should be attended to promptly by an authorised service agent.
2. Clean the seat using a damp cloth and a mild cleanser. Always read the manufacturers instructions prior to applying the cleanser. When using Sodium Hypochlorite (Bleach) on the seat, a solution of 0.1% Sodium Hypochlorite should have no adverse effects on the cleaning of chairs. However, when using a solution of 1.0%, care should be taken to rinse the chairs thoroughly with clean water after application. Over a period of time bleaching may occur, but the integrity of the product will remain unaffected.
3. Dry off the shower chair after use.
4. Do not oil or grease any parts.
5. Keep the castors free from lime scale, soap residue and hair by cleaning after use in the shower.

#### Caring for stainless steel.

Stainless steel has excellent corrosion resistance, but it is not stain or rust proof. Regular maintenance will keep stainless steel clean and free of contaminants. In most applications stainless steel will not rust or stain even after many years of service, but when used in certain environments such as concentrated chlorine or other corrosive elements stainless steel requires proper care and maintenance. Do not leave stainless in contact with iron, steel or other metals.

1. Clean stainless steel frequently with soap and water. Any cleaner safe for glass is usually safe for stainless steel; apply with a cotton cloth.
2. Use a coating such as a good wax to help safeguard the stainless steel.
3. Remove discolouration or rust spots as soon as possible with a brass, silver or chrome cleaner. Irreversible pitting will develop under rust that remains on stainless steel for any period of time. Apply a mild cleaner such as Ajax or an equivalent with a wet cotton cloth. Rinse thoroughly and wipe dry. Do not use abrasives such as sandpaper or steel wool on stainless steel.
4. Do not clean with mineral acids or bleaches.
5. Do not store near any chlorine product.

## Reuse

This medical device can be reused by another owner if the original owner of the product doesn't need it anymore. Before reuse the device must be carefully inspected by authorized technical staff.

Following elements should be checked:

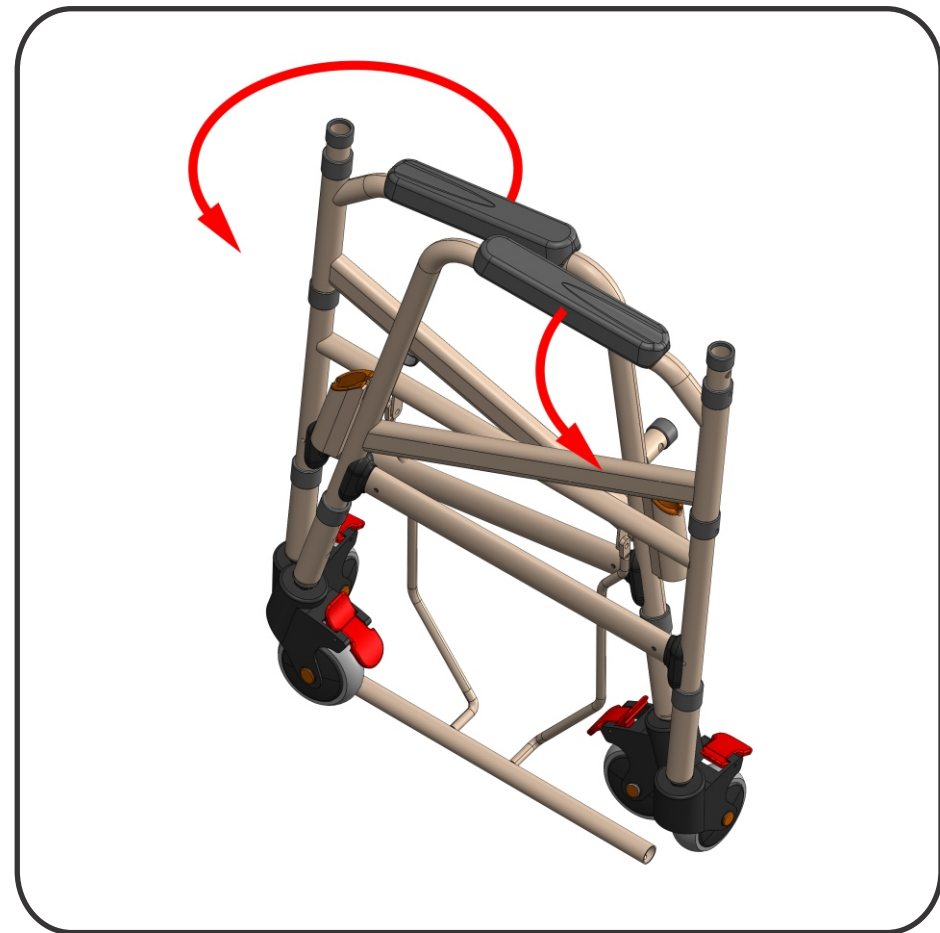
- rigidity of the structure,
- tightness of bolts and nuts,
- condition of plastic elements,
- condition of wheels and ball bearings,
- efficiency and condition of brakes.

If any of above elements are torn or broken, they should be replaced with new parts. It is specially recommended to install new wheels, seat and backrest for every new user of the device. All loose bolts and nuts must be tightened. The product must be precisely cleaned and disinfected. Every new owner must receive the device with this user's manual attached.

**WARNING!** It is forbidden to reuse the device if the main frame is bent or broken.

## Disposal of Your device

The device should not be deposited with normal garbage. Your shower chair must be disposed according to applicable local and national statutory regulations. Contact your local waste disposal agency or authorized dealer of rehab equipment for information on proper disposal of the chair, packaging, metal frame components, plastic components and other materials.





#### Our Responsibilities

- Showerbuddy's sole responsibility is to repair or replace, at our discretion, the warranty covered components of the shower chair. This is the exclusive remedy for consequential or incidental damages.
- Upon pre-approval, Showerbuddy may provide exchange services for Warranty returns.
- Under this program, a refurbished Showerbuddy shower chair may be shipped after the return of the defective unit. The exchange shower chair may contain used parts that meet Showerbuddy quality standards. This program is provided at the sole discretion of Showerbuddy. The original warranty term will not be extended due to such a shower chair exchange and a return shower chair will become the property of Showerbuddy.

#### For all USA & Canada Warranties

You can fax or email us  
Showerbuddy LLC  
12405 Montague Street  
Pacoima, CA 91331  
U.S.A

Email: [info@myshowerbuddy.com](mailto:info@myshowerbuddy.com)  
Phone: (877) 7MY-BUDDY (769-2833)  
Fax: (888) 312-3645

For all other country warranties, please email us:

Showerbuddy New Zealand Limited  
Wellington 6021  
New Zealand

Email: [admin@shower-buddy.com](mailto:admin@shower-buddy.com)

## Warranty Information

### 1 Year Limited Warranty

Showerbuddy warrants all Showerbuddy shower chairs for one year from the date of purchase by the user. Proof of purchase from an authorised Showerbuddy Dealer is required for any claim.

This warranty covers any defects in materials and workmanship on all Showerbuddy shower chairs except those listed in the Warranty Exclusion below:

#### Warranty Exclusions

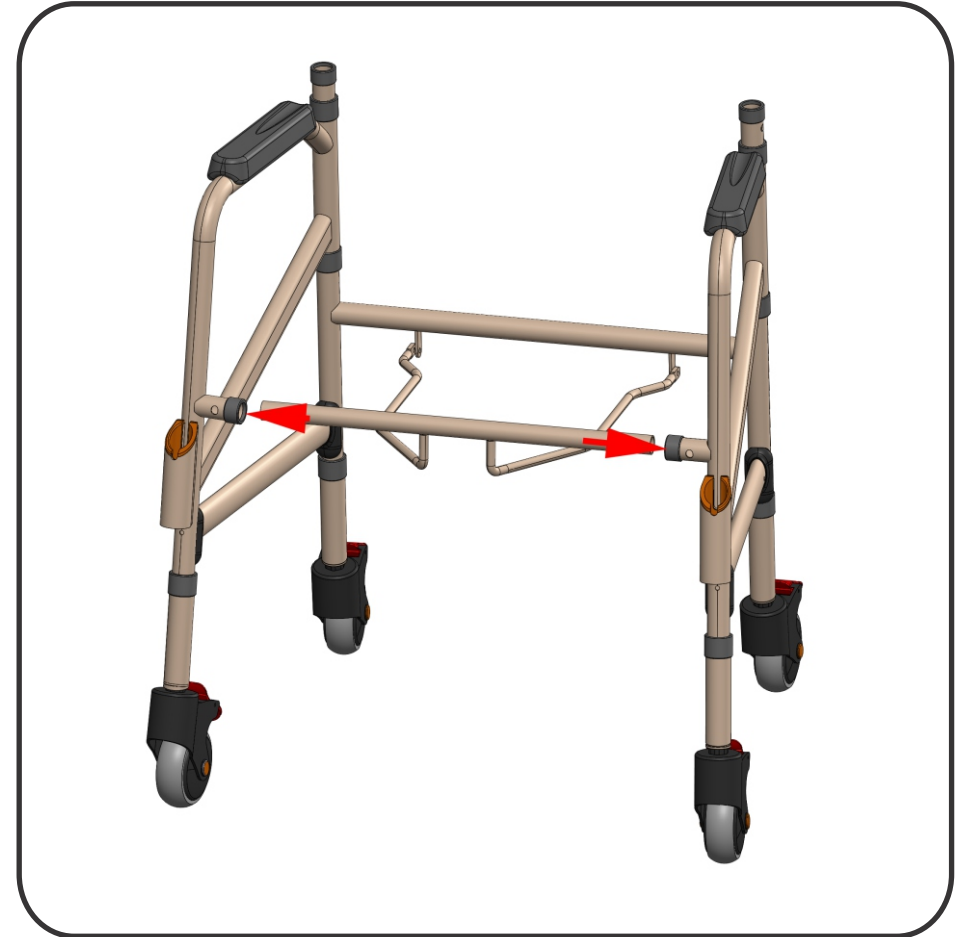
- Product or parts failure from normal wear and tear
- Damage caused by failure to adhere to the Owner's Manual
- Damage from improper assembly, use or repair
- Seat cushions and padded arm rests
- Any chair not purchased from an authorised Showerbuddy Dealer

#### Limitations

- The warranty is VOID if the original serial number tag is removed or altered
- The warranty is VOID if the shower chair sustains damage from unnatural causes
- The warranty is VOID if the weight limit of 265lbs (120kg) is exceeded
- The warranty is VOID if the shower chair has been subjected to neglect, improper maintenance, storage, cleaning or operation as defined in the Owner's Manual
- The warranty is VOID if the shower chair is modified without Showerbuddy's written consent
- This warranty applies to the original purchaser only, from the date of the purchase.

#### Your Responsibilities

- If your shower chair requires warranty service, please contact the dealer from which you purchased the Showerbuddy shower chair.
- If you do not receive satisfactory dealer service, contact Showerbuddy at the address below
- Do not return the shower chair to Showerbuddy without first obtaining a Return Authorization Number from Customer Service
- A defective shower chair must be shipped to Showerbuddy within 14 days of issuance of a Return Authorization Number by Customer Service



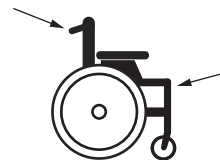


to act as a load bearing component when the user mounts or alights from the chair. Standing on the footrests could cause the chair to tip forward.

**Important!**

**ADJUSTMENTS SHOULD NEVER BE ATTEMPTED WITH THE USER(S) IN THE CHAIR!**

Your authorized Showerbuddy dealer can help you with any adjustments you may want to make on your Showerbuddy shower chair or can provide clarification on any of the information contained herein.



**How to lift the chair**

Lift the wheelchair up using the push handles and the front upper corners of the wheelchair frame, where the footrests are placed.

**WARNING!** It is not allowed to lift the wheelchair up by gripping the footrests or armrests! We recommend to detach footrests before lifting the chair

**ALWAYS** lock the castor wheels when the chair is stationary. To do this step-on the lever that activates the wheel locks.

**DO NOT STAND** or step on the footrest, as the chair will tip forward possibly causing injury to the User. The footrests are not load bearing and are not intended or designed as a step.

**DO NOT** lean forward or sideways out of the shower chair as this may cause the chair to tip.

**DO NOT** wheel the shower chair down an incline without a caregiver who can control the chair during its descent.

**DO NOT** use the shower chair castor wheel locks as brakes when travelling down inclines.

**DO NOT** position the Showerbuddy shower chair sideways on a slope as this could cause it to tip.

### Important!

Although every effort has been made by the Showerbuddy team to ensure the stability of the Showerbuddy shower chairs during use, it is important to recognize that the most dangerous part of using any shower chair is the transfer. If you are unsure of how to perform transfers in a way that can be performed safely, then contact a Physical or Occupational Therapist who is familiar with transfer techniques and options.

The wheel locks on the castors are designed to prevent the castor wheels from rotating when the shower chair is stationary. These **DO NOT** and **CANNOT** prevent the wheels from sliding if the floor is slippery. A slippery floor can be caused by dust, water, soap or any substance that doesn't allow the tires (tyres) to grip. Transfers should never be attempted with the Showerbuddy shower chair positioned on slippery surfaces since the wheel locks can only prevent the wheels from rotating. It is recommended that transfers be performed on clean, dry non slippery surfaces. When transferring onto a Showerbuddy Shower Chair always lock all castors in their outward position (front castors positioned in the forward and out position / rear castors positioned to the rearward and out position) for maximum chair stability.

Never use the foot rest to assist with transfers. This could cause the chair to tip forward. The footrest should be folded away during transfers to provide unobstructed access to the shower chair.

**DO NOT** stand on the footrest as this is designed to provide support for the user's feet while seated and not





## Safety Instructions

### Safety Warning!

Failure to comply with these safety instructions may result in injury or damage!

It is important that the user(s) and/or caregivers of the user(s) learn how to safely operate the Showerbuddy SB7e shower chair.

The following must be read before using the shower chair to ensure safe operation.

The Owner(s) Manual must be read and understood before using the shower chair. If you don't understand any parts of the Owner(s) Manual, clarification should be sought prior to using the product.

For further clarification of any part of the Owner(s) Manual call your local dealer or visit [www.shower-buddy.com](http://www.shower-buddy.com), or in the USA [www.myshowerbuddy.com](http://www.myshowerbuddy.com)

Transfers to and from the Showerbuddy shower chair can be dangerous. Consult a Physical or Occupational Therapist to ensure safe and reliable transfer techniques is practiced.

Individuals who have not learned these skills must have assistance during transfers.

Do not use the Showerbuddy shower chair for any application outside of the manufacturers intended use, this can result in damage to the shower chair and components. Not complying with the manufacturers instructions can result in injury to the user(s) or caregiver. Showerbuddy will not be held responsible for any injury or damage resulting from the misuse or inappropriate operation of the Showerbuddy shower chair.

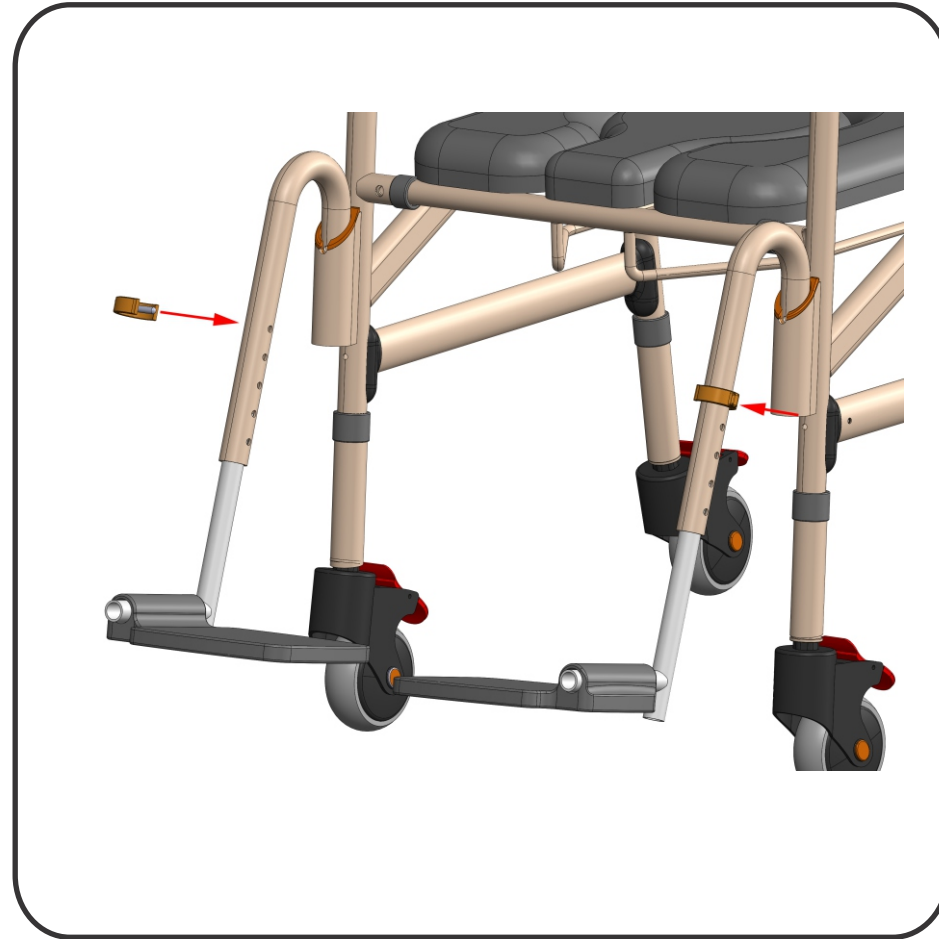
If any part of the Showerbuddy shower chair requires maintenance please don't hesitate to contact your dealer. Any problems that could affect the safe operation of the chair **MUST** be attended to immediately. The **MAXIMUM** user weight for this Showerbuddy shower chair is: 265lbs (120kg).

Always ensure that your Showerbuddy shower chair is capable of manoeuvring over surfaces that will be encountered, prior to operating the shower chair with any user(s). This chair is only intended for use indoors, on flat surfaces, without thresholds, steps, curbs or obstacles.





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